



Pinnacle Montessori – Alamo Ranch

Reach for the Stars

11400 Culebra Road

San Antonio, TX 78253

(210) 716-1250

alamoranch@pinnaclemontessori.com

Frequently Asked Questions

What are your hours of operation?

Our hours of operation are 6:30 am – 6:30 pm, Monday through Friday. We close at 6:30 pm and are not licensed to care for children after this time, so please make sure you have an alternate person available if you are not available.

Our school day (Full Day) is 8:30 am – 2:45 pm. *Before School Care is 6:30 am – 8:30 am and *After School Care is 2:45 pm - 6:30 pm. We have a 15-minute window for drop off and pick up. Drop off is 8:15 - 8:30 am and Full Day dismissal/pick up begins at 2:45 until 3:00 pm. *These are extended care programs you may enroll in for an additional fee.

Does it matter what time I drop off my child? If I am off, can I drop off at 10:30 or 11:00?

Because we are a school versus a day care center, if you drop off later than 8:30 am, your child will miss out on part of their educational day. Every morning, teachers go over different things during their circle time. If your child is not there, they miss important aspects of the day. If you have an infant or toddler, them coming at odd times during the day throws off their schedule. This disrupts the rhythm of the classroom and of your own child. It is highly encouraged that you arrive by 8:30 each day. **Students must be in attendance by 9 am.** We will not allow later entry after 9 am unless it is with a doctor's note. If your child has an appointment and needs to come in late (or leave early), please make sure to notify the front desk.

What is the dress code at Pinnacle Montessori?

Our students beginning at 18 months wear uniforms to school. The uniform consists of a red or navy polo with the Pinnacle logo and khaki or navy pants, shorts, or skirt. The polos can be purchased on our website at <https://pinnaclemontessoristore.com/>. After purchasing them at this website, you can pick the shirts up at our front desk. The bottoms can be purchased anywhere such as Target, Wal-Mart, Old Navy, etc.

The school sells a spirit shirt that can be worn with jeans on Friday.

We ask that all children wear close toed, rubber sole shoes such as sneakers, for safety on the playground. Our playgrounds are also covered in mulch. This mulch gets inside of sandals and is uncomfortable.

Do you serve breakfast?

Pinnacle Montessori provides three snacks a day. The first snack of the morning happens between 8:30 and 10:00 am and generally consist of a breakfast item such as pancakes, bagels, cereal, or toast, but may not be enough to replace a full breakfast. If your child arrives in Before School Care before 7:45 am, you may want to bring breakfast from home. If your child arrives after 7:45 am, they must eat breakfast at home or wait for morning snack.

Updated - Do you provide lunches?

We do not provide lunches or milk at Pinnacle Montessori. Currently, all lunches are brought from home. Any food brought in MUST be NUT-FREE as we are a NUT-FREE school. This includes but is not limited to: peanut butter, Nutella/hazelnut spread, almond milk, etc. A great alternative for peanut butter is sunflower butter.

We can warm up lunches like leftovers for up to 1 minute. We do not microwave for longer than 1 min.

If your child comes in without a lunch, you will have to make arrangements to ensure they have lunch, whether you return to drop one off or send through a delivery service.



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When can my sick child return to school?

They must be fever free and symptom free (loose bms, vomiting, etc.), without the use of fever reducing medication, for 24 hours prior to returning to school. If your child was sent home from school with a fever at 10:00 am, they cannot return at all the next day. Please keep in mind that young children spread germs quickly. When we tell you they cannot return, it is for the protection of the other children in our care.

Do I need to let the school know if my child is sick?

Yes! We need to be aware so we can then notify parents to be on the lookout for possible signs or symptoms of illness and help prevent the continued spread of the illness.

What can I bring for a special snack for my child's birthday?

We do a wonderful ceremony called a "Celebration of Life" with the children in the classroom for their birthdays. Your child's teacher can provide you with the "Celebration of Life" form and schedule this with you. You are welcome to bring a special snack within our guidelines, if it's been communicated with the teacher.

Please do not bring cake or cupcakes with sugary icing. We try to limit the amount of sugar the children get at school. We have found that this helps them stay on an even balance throughout the day. We do have some suggestions on acceptable snacks you may bring listed on the "Celebration of Life" form that will be sent home with your child prior to their birthday.

What if I am not going to be able to pick up at 2:45?

Please call the school and let us know you will be late. The sooner notice we get from you, the better. There is a \$20 fee for drop-in care after 2:45. This will be applied to your invoice for that month.

What days are you closed?

You will receive a calendar and many reminders via Telegram, email, and newsletters.

We are completely closed to all on the days listed in **RED**, so there will not be childcare available. The calendar days that appear in **BLUE**, there is no school, and we are only open for the students who are enrolled in After School Care for childcare. If your child is not enrolled in After School Care, you may pay a \$50 drop-in care fee for that day.

Can I get camera access to my child's classroom?

Yes! We participate with a company called Watch Me Grow. You can go to their website, www.watchmegrow.com and set up your account. They will then ask us to approve you and you are set to go. The camera access is an additional charge of \$30 per month. **Access is only provided for your child's main/enrolled classroom.** It does not follow them outside their classroom.

Updated - How can I communicate with my child's teacher?

We use a communication website/app called Telegram. When you enroll, you will be able to scan the QR codes on your child's classroom door to join the School Updates Channel and Classroom Updates Channel. We use this program to send important information out to our parents, and teachers and parents can message each other through it, as well.

Please let us know if you have any additional questions! 😊